

For Eternus DX/AF Series S3 above

Author	: System Maintenance
Adapted	:
Reference Document	: Eternus WEB GUI – User's Guide (Setting) / P2X0-1270-03ENZ0

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1. Login

n to Eterni	us WEB GUI							
Open Web b	rowser (Firefox /	Internet Explore	r)					
	(,					
http://fin	addross storage	1						
<u>nttp://[ip_a</u>	address_storage]						
default infor	rmation							
- Port	· IP Address Defa		(DY200 Series) EST (DY500/D	X600 Series)				
	IF AUGIESS Dela		/ DA200 Series), 1 51 (DA5007 D	XUUU Jeiles)				
- IP Address Default: 192.168.1.1								
- User	· / Password Defa	ult : root / root						
	ETERNUS +							
*	@ 192.168.1.1		v C 🛛 🛛 r Google	▶☆自∔食♥ ☰				
			FUITSU					
			Tojiiso					
		FUJITSU Storage						
		ETERNUS DASUU SS						
		NAME - Seral No. 46214210	19					
		User ID	Password					
		root						
			Logia Hala Ontion >>					
			Login Help Option >>					
Login Help Option >>								
		Copyright 2013 FUJITSU LIMITED						
- 1		Copyright 2013 FUJITSU LIMITED						
		Copyright 2013 FUUITSU LIMITED						
		Copyright 2013 FUJITSU LIMITED						
		Copyright 2013 FUUTED LIMITED						
		Conyright 2013 FUUTSU LIMTED						
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After succes	sful login, the he	Coppign 2013 FUUTSU LIMTED	own like below	P ☆ 自 未 余 ¥ 三				
After succes	sful login, the he	Coppign 2013 FUUTEU LIMTED	own like below	P☆@ ♣ ★ ♥ Ξ UserID:root Lossed rufrou				
After succes	sful login, the ho + 19 ^{terped} TJucQH4KgOKQWKweedd.Berg Name : Model ET5038AU-4621421011	Coppign 2013 FUUTED LIMITED	own like below	P & A A A A A A A A A A A A A A A A A A				
After succes	sful login, the ho + 1p?rspd=T1urQHqKgOKQWKwoodd.8ccp Name: Model ET503SAU-4621421012 00 Group: Thin Provisioning Advance	Coppign 2013 FUUTED LIMTED	own like below	P & Auto Refresh OFF				
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After success	ssful login, the ho ssful login, the ho property of the second	Coppignt 2013 FULITEU LIMITED	System RAID Group: Pail O Group Count: Volume Count: Total Used Capachy:					
After success ETERNUS ETERNUS ETERNUS Decider Island System Messages Currently Network Config Please escute "Setup N Hardware Components Chormal Worning Etror System Information Storage System Name Model Name United Storage Setall Number Firmware Version Status Cache Mode Battery	ssful login, the ho + sprapher TaucQHeNEgOXQWWwoodd.8cm Name : Model ET5038AU-4821421012 DG Group Thin Provisioning _Advance guration is setto factory default. tetwork: Modules 46: 6 6 7 8 8 45:12012 1010.16-0000 ©Tormal Vitto Back Mode 805.	Coppign 2013 FUUTEU LIMTED	System System RAID Group RAID Group RAID Group Count Volume Count Volume Count Tatal Used Capacity: Total Capacity: Total Capacity: Total Used Capacity: T	P ★ ●				

2. Collect Log

	Collect Log Eternus						
1.	Open [System] then [Event/Dump]						
	ETERNUS DX100 S4					User	ID : root Logout
	Normal Storage Name : Model : ET104AU-4601901061 Date : 2021-04-27 11:24:22						
	Overview Volume RAID Group Thin Provisioning Advanced Copy	Connectivity Compo	nent System				
	System Category System		_	_	_	_	» Action
	System Information				*	Target: 0	
	Storage System Name Model Name Model Name		ET104AU				Smart Setup
	User Settings Unified Storage Storage Storage Cluster		Disable Disable				Change User
	Event/Dump Virtual Volume Audit Log Non-disruptive Storage Migration Lice	nse	Disable Unregistered				Register Non
	Firmware Maintenance Serial Number Storage Migration WWN		4601901061 500000E0DB11B500				
	Utility Firmware Version System Settings Status		V10L84-0000				
			Vivormai				
2.	Choose [Export/Delete Log]						
	Overview Volume RAID Group Thin Provisioni	ng Advanced Co	Connecti	vity Compone	nt System		
	System > Event/Dump	5	17	7 1			_
	Category Event/Dump	_	_	_	_	_	_
	■ Network						
	Remote Support (i) Log data, su	ch as Internal Log, I	Panic Dump, etc.	can be managed	l.		
	User Settings						
	Eco-mode						
	Audit Log						
	Eirmulara Maintananaa						
2.	Click the [Export] button.						
	Overview Volume RAID Group Thin Provisionin	ng Advanced Co	py Connectiv	ity Componer	nt System		
	System > Event/Dump						
	Export/Delete Log	_	_	_	_	_	
	▼ Notice						
	(1) Please download log file within five minutes after ex	porting the log.					
	= Europt Option						
	Export Option						
	Specify Time Pange	Vall Oonly Disk Drive Log					
	Start Time	Vear:	Month.	Dav:	Hour	Minute:	Second
		Vear:	- Month	- Day.	Hour:	Minuto:	Second
			- Wohul.	- Day.	riour.	wintute.	Second
	Log File Size	Non-segmentati		1 44 MB (Eloppy		R (E-Mail)	
	Delete of Customer Information	OYes ONo		пантив (гюрру			
		- 105 - 140					

	Expert/Delete Log				
	Notice				
	UPlease download log file within five mile Export/Delete Log				
	Export Option Specify Time Range @Vres1				
	Start Time Year 21 End Time Year 21 Incharts IO Statistic for OXec 3				
	Log File Size ONon-segmentation O4.27MB C1.44MB (Floppy Disk) O640KB (E-Mail) Delete of Customer Information OYes ONo				
4.	Click the [Download] button. Save the log to local computer.				
	Overview Volume RAID Group Thin Provisioning Advanced Copy Connectivity Component System				
	System > Event/Dump				
	Export/Delete Log				
	Export/Delete Log				
	▼ Notice				
	 Notice Please download log file within five minutes after exporting the log. When exporting multipart files, please start the download of next part immediately after the previous part is complete by [Download] button. A long inter When exporting Non-segmentation file, [Download] button can be clicked only once. Please operate it from the first screen again when you download if Please save "Panic Dump" as well after log save is complete, if applicable. 				
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3. Logout

Log	gout Eternus WE	B GUI				
1.	Click [Logout]					
	ETERNUS DX500 S3					UserID root Logoul Fujitsu
	Normal Storage N	ame : ETERNUS Model :	ET00000A-0000000000 Da	ite : 2013-12-19 14:03:31		0 0
	Consulta Volume RAID	Group Thin Provisioning	Advanced Corv Conne	ctivity Component Sys	tem	
	TO BE	and a state of the	Conne	Store Store		and Defends Lotter and
						Auto Kerresh 10++
	Hardware Components			RAID Group		
		Modules	Drives			
	Normal	22	28		RAID Group Count	2
	Warning	0	0		Volume Count:	1
	(Arrow	0	0			
	O O		Total Lload	Conseiler	609-22-0D	
	System Information	System Information			Canacity:	5 20 TB
	Storage System Name	ETERNUS		Total Cana	with:	5.00 TB
	Model Name	ET00000A		Total Gapa	enty.	5.64 (15
	Unified Storage	Disable	Disable		ning Bool	
	Serial Number	000000000		Thin Provision	ning Pool	
	Firmware Version					
	Status	Normal			Thin Provisioning Pool Count	0
	Cache Mode	Write Back Mode		Volume Count:		0
	Battery	Full Charge - CM#0				
	Remote Support			Total Used	Physical Capacity	8.00 MB
	Connecting Module			Total Free	Physical Capacity	D DO ME
	1					0.00 mb
2	Click the [OV] by	itton				
٥.	Click the [OK] bu	itton.				

4. Send the Log

Contact Point	
Phone	(62 - 21) 572 - 3455 / Toll Free : 0-800-1 3854878
Email	callcenter.fid@fujitsu.com
Address	Wisma KEIAI 10th floor Jl. Jenderal Sudirman Kav. 3Jakarta 10220

Send information Log *.zlg and Print Screen GUI Overview Page

Log_4601901061_2021-04-27_11-44-44.zlg

J 🧔 ETERNUS	<u>\</u> +			
🗲 🕲 192.168.1.1/cgi-bin/csp7csp	rid=T1usQ4qK5gOKQ6WKuzodH&csp	page=cgi_PgOverview&csplang=en	T C Google	
ETERNUS DX500 S3				UserID : root Locout FUITSU
Normal Storage Name	Model ET503SAU-4621421012	Date : 2014-06-25 11:16:54		e (2)
Oveniew Volume RAID Gro	up Thin Provisioning Advance	d Copy Connectivity Component S	lystem	
				Auto Refresh OFF 👻
System Messages			RAID Group	
Lurrently Network Configuration Please execute "Setup Network	on is set to factory default. nt ^e .		RAID Group Count	0
Hardware Components			Volume Count	0
	Modules	Drives		
Normal	46	60	Total Used Capacity,	0.00 MB
Warning	0	0	Total Canacity	0.00 MB
GError	0	0	inter capacity.	0.00 mb
System Information			Snap Data Pool	
Storage System Name	1			
Model Name	ET503SAU		Snan Data Pool Count	0
Unified Storage	Disable			
Serial Number	4621421012			
Firmware Version	V10L16-0000			
Status	Normal		Total Used Capacity.	0.00 MB
Cache Mode	Write Back Mode		rotal Free Capacity.	0.00 MB
Battery	80%		rotal Capaciti	0.00 MB
Remote Support	-			
Connecting Module	CM#0			

Sei	nd the log to FID Support					
1.	After Eternus logs has been collected, send the log to Fujitsu Indonesia as described below					
	a. Send via email maximum 5MB					
	email : <u>callcenter.fid@fujitsu.com</u> subject : [Customer Name] - [Model Name_SN] - [Problem_Description]					
	if the log >5MB, send via web					

2.	b. Send via ftp web
	i. Create archive (.zip / .rar) and rename the log to Filename : <mark>[Customer Name]-[ModelName_SN]-[date and time].zlg</mark>
	 ii. Open browser, and open url url : <u>https://find-service.co.id/S3/external/pages/landing_ftp.php</u> User / password : ftpfid / fid+yyymmdd (ex. fid20210427)

5. List Of Change

Document Revision	Date of Revision	Description	Written by	Reviewed by	Verified by	Approved by
1.0	27 Apr 2021	First Edition	FID) MLM			